



County of Onondaga

Department of Adult & Long Term Care Services

Office for Aging • NY Connects • Adult Protective Services • Long Term Care Resource Center

John H. Mulroy Civic Center, 10th Floor

421 Montgomery Street, Syracuse, NY 13202

J. Ryan McMahon, II
County Executive

JoAnne Spoto Decker
Commissioner

Onondaga Office for Aging is in partnership with GoGoGrandparent Transportation!

What is GoGoGrandparent?

GoGo is a high-touch service that makes it possible for people to book on-demand or scheduled rides, 24/7, with just a phone call-- no apps or smart phone required!

How do I qualify to use GoGoGrandparent?

You must live in Onondaga County and be age 60 years or older!

How much will GoGoGrandparent cost?

The Onondaga Office for Aging will cover 100% of the cost on 4 one-way trips (or 2 round-trip) rides per month, per person! You must be registered through the Office for Aging, first!

Are the drivers background checked?

Yes, all drivers you're connected to through GoGo are background checked and screened from 7 years prior.

What time of day can I use GoGoGrandparent?

There are no restrictions on time of day or day of the week for pre-scheduled rides with GoGoGrandparent.

Where can GoGoGrandparent transport me to?

You can use GoGoGrandparent for trips to Community Centers, visit loved-ones, fitness centers, medical appointments, and more!

**For more information or to register for GoGoGrandparent Transportation service,
please call 315.435.1400**

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NY Connects
315.435.1400 Fax: 315.435.5615



Adult Protective Services
315.435.2815 Fax: 315.435.2801

Long Term Care Resource Center
315.435.5600 Fax: 315.435.5615